

**FREE
TAKE ONE**

PLAQUEMINES COMMUNITY RESOURCE GUIDE



**PLAQUEMINES COMMUNITY
FOUNDATION**





PLAQUEMINES COMMUNITY FOUNDATION

Formed in 2007, the Plaquemines Community Foundation is governed by a board of local civic leaders committed to making a profound impact upon the quality of life for all citizens of Plaquemines Parish. It identifies and supports projects that benefit Plaquemines Parish residents such as the publication of this resource guide. The Plaquemines Community Foundation was formed by a seed grant from the Greater New Orleans Foundation. For more information on the Plaquemines Community Foundation, visit www.gnof.org/pcf.

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The effects of the Deepwater Horizon oil spill continue to be devastating for the residents of Plaquemines Parish. To provide assistance to those who have been affected by this disaster, the Plaquemines Community Foundation compiled a comprehensive directory of services for the residents of Plaquemines Parish. From social services to job training, healthcare and food providers, the Plaquemines Community Foundation has identified organizations providing support.

A directory of services for the residents living in and around Plaquemines Parish, this resource guide was published in August, 2010. An online version is available at www.gnof.org/pcf.



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DAVANT, LA

Davant Community Center

EMPIRE, LA

Pilgrim Rest

NEW ORLEANS, LA

Mary, Queen of Vietnam Community Development Corporation

POINT A LA HACHE, LA

Plaquemines Parish District 1 Council Office
St Thomas Catholic Church

PORT SULPHUR

Greater Macedonia Baptist
Plaquemines Medical Center
St. Patrick’s Church Family Life Center

VENICE, LA

Venice Boat Harbor Office

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CLAIMS

1. BP CLAIMS

Services Provided: Provides assistance for fisherman and related industries impacted by the Oil Spill. Includes those impacted through 1) property damage, 2) net loss of profits and earning capacity, 3) subsistence loss and natural resource damage, 4) removal and cleanup costs, 5) cost of increased public services, and 6) net loss of government revenue.

***BP also will evaluate all claims for bodily injury even though they are not payable under the Oil Spill Pollution Act of 1990.**

***It is recommended by BP that you first obtain a claim number by calling the toll free number 1-800-440-0858 before visiting one of the offices. This will help avoid delays.**

Ages Served: All

Office Phone: 1-800-440-0858 (24hrs/ 7 days a week)

Website: www.bp.com/claims

For Specific Information go to:

www.bp.com/sectiongenericarticle.do?categoryId=9033791&contentId=7062345&nicam=USCSBaselineCrisisJune&nisrc=Bing&nigrp=Non_Brand ed_Claims&niadv=Non_Brand ed_Claims_General&nipkw=claims

Hours: 8:00am-7:00pm

Claims and Outreach Locations:

Venice, LA

41093 Hwy La 23

Boothville, LA 70038

Point a la Hache, LA

Council District #1 Office

1553 Highway 15

Point a la Hache, LA 70040



2. U.S. COAST GUARD NATIONAL POLLUTION FUNDS CENTER

Services Provided: You can submit claims for lost profits or earning capacity through the National Pollutions Funds Center.

Ages Served: All

Office Phone: 800-280-7118 or 202-493-6830 (General Claims Inquiries)

Office Fax: 202-493-6937

Website: www.uscg.mil/npfc/Claims/damages_lost_profits.asp

Location: National Pollution Funds Center

U.S. Coast Guard Stop 7100

4200 Wilson Blvd Ste 1000

Arlington, VA 20598

Hours: Monday-Friday, 7:30am-4:00pm

Primary Contact: Tom Morrison
Chief, Claims Adjudication Division
202-493-6831



GOVERNMENT HELP

1. PLAQUEMINES PARISH COMMUNITY ACTION AGENCY

(See Social Services Section)

2. PLAQUEMINES PARISH GOVERNMENT

Services Provided: Provides daily updates on the oil spill and services.

Ages Served: All

Office Phone: 504-274-2477

Office Fax: 504-274-2463

Website: www.plaqueminesparish.com

Location: 8056 Highway 23, Suite 200

Belle Chasse, LA 70037

Hours: Monday-Friday, 8:00am-4:30pm

3. PLAQUEMINES PARISH GOVERNMENT OFFICE OF ECONOMIC DEVELOPMENT AND TOURISM

Services Provided: Provides referral service for those residents of
Plaquemines Parish affected by the BP oil spill.

Ages Served: All

Office Phone: 504-394-0088

1-888-745-0642 (Toll Free)

Website: www.plaquemines tourism.com

Location: 104 New Orleans Street

Belle Chasse, LA 70037

Hours: Monday-Friday, 8:00am-4:30pm

Primary Contact: Stan Mathes Assistant: Kelley Schilling

Director

Referral Service

504-394-0088

504-394-0088

4. PLAQUEMINES PARISH HEALTH DEPARTMENT

(See Health Services)



FINANCIAL ASSISTANCE

1. INTERNAL REVENUE SERVICE (IRS)

Services Provided: Provides guidance to help people in the Gulf Coast area dealing with tax issues based on current law, which explains how recipients of payments from BP should treat the payments for tax purposes. According to the current law, BP payments for lost income are taxable in the same way that the wages or business income these payments are replacing would have been. The law treats compensation for lost wages or income differently for tax purposes than compensation for physical injuries or property loss, which generally are non-taxable.

*Individuals who have questions about the BP payments or who are experiencing filing or payment hardships because of the oil spill should call the IRS at the hotline listed below.

Office Phone: 866-562-5227

Hours: Monday-Friday, 7:00am-10:00pm

2. SEEDCO FINANCIAL & SOUTHEAST LOUISIANA FISHERIES ASSISTANCE CENTER (FAC)

Services Provided: Seedco strives to provide financing and business services for those who own small businesses and for those who are seeking to own a small business. Seedco Financial is working diligently to provide guidance and resources to help small businesses recover their financial strength due to the oil spill. The Fisheries Assistance Center, FAC, provides emergency services such as access about claims, employment, social services, as well as financial and business assistance for those who have been impacted by the oil spill. FAC provides business continuity assistance and access to SBA disaster loans. Translation assistance is also available for those who speak Vietnamese and Spanish.

Ages Served: 18 and up

Office Phone:

Seedco: 504-392-2454

FAC: 504-392-2455 or 504-520-5727



Office Fax:

Seedco: 504-392-2456

Website:

Seedco: www.seedcofinancial.org

FAC: www.seedcofinancial.org/fisheries

Location: 212 Avenue G

Belle Chasse, LA 70037

Hours: 9:00am-5:00pm

3. SMALL BUSINESS ADMINISTRATION (SBA)

Services Provided: Due to the oil spill SBA is providing low interest disaster loans to homeowners, renters, businesses of all sizes and private, non-profit organizations to repair or replace real estate, personal property, machinery & equipment, inventory and business assets that have been damaged or destroyed in a declared disaster. All applications for SBA Disaster Loans must be received by February 7, 2011.

Ages Served: 18 and up

Phone: 1-800-659-2955

Office Fax: 504-392-2456

Website: sba.gov/services/disasterassistance/index.html

Locations and Hours of Operation:

Southeast Louisiana Fisheries Assistance Center

212 Avenue G

Belle Chasse, LA 70037

(near the Belle Chasse Ferry)

504-392-2455

Monday-Friday, 9am-5pm

St. Patrick's Church Family Life Center

28698 Highway 23

Port Sulphur, LA 70083

Monday-Friday, 9am - 5pm

Venice Boat Harbor Office

Tiger Pass Road

Venice, LA 70091

Monday-Friday, 9 am - 6 pm



4. MORTGAGE ASSISTANCE

A) CitiMortgage: Has announced Foreclosure Suspension Program to help distressed homeowners in the Gulf of Mexico region. The aim is to allow distressed homeowners to remain in their homes during these uncertain times as the Gulf communities respond to the oil spill and its economic repercussions. During the three-month suspension, effective June 17 through September 17, 2010, borrowers with first mortgage loans owned by CitiMortgage and who meet certain other criteria will not be subject to foreclosure sales or foreclosure notifications.

Phone: 866-219-8155

B) Fannie Mae: Has announced that servicers may immediately suspend or reduce mortgage payments for borrowers whose properties or income are negatively impacted by the Gulf oil spill. Servicers may suspend or reduce a borrower's payments for up to 90 days while the servicer determines the nature and extent of the impact the disaster is having on the condition of the property or on the borrower's financial condition.

Phone: 1-800-732-6643

C) Freddie Mac: Providing relief for the Gulf Coast borrowers affected by the oil spill. Freddie Mac's forbearance policies give servicers the discretion to suspend a borrower's mortgage payments for up to three months or reduce payments for up to six months. Servicers may recommend forbearance for up to twelve months, based on the borrower's individual circumstances.

Phone: 1-800-424-5401

D) HopeNow: an alliance between counselors, mortgage companies, investors, and other mortgage market participants. This alliance will maximize outreach efforts to homeowners in distress to help them stay in their homes and will create a unified, coordinated plan to reach and help as many homeowners as possible. The members of this alliance recognize that by working together, they will be more effective than by working independently.

Phone: 888-995-HOPE (4673) (Hotline)

E) HUD Approved Housing Counseling Agencies: HUD approved counseling agencies are assisting individuals with free foreclosure prevention services. As part of President Obama's comprehensive



Homeowner Affordability and Stability Plan (HASP), you may be eligible for a special Making Home Affordable loan modification or refinance, to reduce your monthly payments and help you keep your home. If you are eligible for the loan modification or refinance program, the counselor will work with you to compile an intake package for your servicer.

Phone: 800-624-4771 (Marrero Agency)

F) USDA’s Rural Development Home Loan: Provides an agreement between the Agency and a program borrower to suspend the requirement for the borrower to make payments for up to a two-year period. A moratorium is intended to help a borrower who is experiencing temporary financial difficulties avoid foreclosure. Before considering a moratorium, a borrower must first be considered for payment subsidy, or if currently receiving a payment subsidy, an increase in such assistance.

Phone: 202-690-1533 (National Office, USDA Rural Development, Housing Programs)

G) Veterans Affairs: Doesn’t own mortgages, so not in a position to provide mortgage relief for disasters. However, VA does generally communicate with lenders after disasters to request lenders give consideration to the impact of the disaster on VA-backed mortgages. When the President declares a disaster, lenders and servicers must check with the Federal Emergency Management Agency (FEMA) to obtain the specific counties and corresponding declaration dates. In addition, lenders and servicers should check with FEMA for any amendments. This information can be found on the Internet at www.fema.gov/disasters or by calling the local FEMA office. * **Homes financed with the assistance of VA-guaranteed loans must be sufficiently insured against hazards.**

The following steps should be taken by homeowners:

- Contact your mortgage company regarding your loss
- Contact your insurance company or agent to file insurance loss claims as soon as possible.
- Contact FEMA at 1-800-621-FEMA (3362) or 1-800-462-7585 for hearing and speech impaired. More information can be found at www.fema.gov
- Check other sources of help
- Change your address if you are unable to receive mail at your regular address.



SOCIAL SERVICES

1. AMERICAN RED CROSS

Services Provided: Provides food, clothes, temporary lodging and rental assistance, bedding and linens, medication and medical device replacement, and mental health care during local disasters. Working with multiple organizations such as Catholic Charities, Second Harvest (See Food Assistance), and Audubon Institute.

Ages Served: All

Office Phone: 504-620-3105

Toll Free: 800-229-8191

Office Fax: 504-821-3748

Website: www.arcno.org/2010_Oil_Spill.php

Location: Robert W. Merrick Building

2640 Canal Street

New Orleans, LA 70119

Distribution Locations

(See Catholic Charities and Second Harvest locations)

Volunteer Opportunities: Call 504-620-3156 for inquiries about volunteering. Must be over the age of 18 to volunteer, or 14 with parental consent, and able to pass the background check. Younger aged students can volunteer under the direct supervision of their parents.

2. THE C.A.R.E. CENTER (COUNSELING, ASSESSMENT; ADVOCACY, RESOURCES, EDUCATION)

Services Provided: Provides counseling for adults and children in Plaquemines Parish affected by the oil spill and general information regarding the effects of the spill.

Ages Served: All

Office Phone: 504-208-1290

Office Fax: 504-208-1289

Website: www.pcccf.net

Location: 8480 Hwy. 23, Belle Chasse, LA 70037

Hours: Monday-Friday, 9:00am-5:00pm and Evenings for Appointments.
Call to Schedule



Primary Contact: Monica Baltodano Dubey
Executive and Clinical Director
mdubey@pcccf.org
504-621-7914

Distribution Locations:

Buras, LA

(Open Tuesday, Wednesday, & Thursday, 10:00am-2:00pm)
The Buras Auditorium
35619 Highway 11
Buras, LA 70041
985-657-7106

3. CATHOLIC CHARITIES - Founded in 1938

Services Provided: Working with LA DHHS and Second Harvest Food Bank, provides direct financial assistance through case-management services, crisis counseling, employment assistance, children’s activities and programs, domestic violence programs, homeless services, mental health programs, disaster response programs, pastoral care services, gift cards to local grocery stores and registration for food stamps and Medicaid. Though there are a limited number of food vouchers to hand out, individuals may return every week. Diapers and other baby supplies are also available at certain distribution locations.

Ages Served: All

Office Phone: 504-523-3755

Toll Free Hotline: 866-891-2210

Office Fax: 504-523-2789

Website: www.ccano.org

Location: 1000 Howard Ave
New Orleans, LA 70113

Hours: Monday-Friday, 8:00am-5:00pm

Primary Contact: Colleen D’Aquin Basley
Regional Director of Preparedness and Response
504-310-8767



Distribution Locations:

(Assistance with baby supplies offered at all the following.)

Port Sulphur, LA (9am-2pm)

St Patrick's Catholic Church
28698 Highway 23
Port Sulphur, LA

Pointe a la Hache, LA (9am-2pm)

St Thomas Catholic Church
17605 Highway 15
Pointe a la Hache, LA

New Orleans, LA (9am-4pm)

Mary, Queen of Vietnam Community
Development Corporation
4626 Alcee Fortier Blvd
New Orleans, LA 70129

Volunteer and Employment Opportunities

Hazmat Training: Paid positions through BP for those that want to help for cleaning. Job1 Processing applications for oil spill jobs and non-oil spill jobs. Contact Skip Henderson at shenderson@job1no.com for details.

4. LOUISIANA DEPARTMENT OF SOCIAL SERVICE

Services Provided: Provides social services such as access to Supplemental Nutrition Assistance Program- Food Stamps (SNAP), Women, Infants, and Children (WIC), job placement, homeownership, disabilities, addiction, and health services.

Ages Served: All

Office Phone: 225-342-0286

Child-Support Customer Service Center: 800-256-4650

Cash Assistance Programs Customer Service Center: 1-888-524-3578

JP Morgan Chase Customer Service: 866-795-5927

Office Fax: 225-342-8636

Website: www.carefacility.dss.louisiana.gov

Location: 627 N. Fourth Street

Baton Rouge, LA 70802

Primary Contact: Colleen D'Aquin Basley

Regional Director of Preparedness and Response
504-310-8767



Distribution Locations and Hours of Operation:

Port Sulphur (9am-1pm)

St Patrick’s Catholic Church
28698 Highway 23
Port Sulphur, LA

Pointe a la Hache (1pm-5pm)

St Thomas Catholic Church
17605 Highway 15
Pointe a la Hache, LA

5. MARY, QUEEN OF VIETNAM COMMUNITY DEVELOPMENT CORPORATION

Services Provided: Provides food vouchers (1 voucher per family, 25 vouchers per day) through Catholic Charities and donated food boxes, utilities assistance paid directly to Entergy at a maximum of \$200, crisis and mental health counseling, assistance with Food Stamps (SNAP Program) and Medicaid through the Department of Social Services and Health and Hospitals. Also partnered with Tulane and Children’s Hospital to provide doctors visits for adults and children at a price of only \$20.

***Provides assistance to members of the Vietnamese community struggling with a language barrier.**

Ages Served: All

Office Phone: 504-255-9170

Office Fax: 504-255-9190

Website: mqvncdc.org

Location: 4626 Alcee Fortier Blvd., Suite E
New Orleans, LA 70129

Hours: 9:00am-5:00pm

Primary Contact: Tuan Nguyen
Deputy Director
tuannguyen@mqvncdc.org
504-255-9170



6. METROPOLITAN HUMAN SERVICES DISTRICT

Services Provided: Publically funded mental health and addiction treatment services. Includes a free medication program, day treatment programs, crisis transportation, resource center. Also has shelter/housing referrals for homeless people with mental illness and other disabilities through the Louisiana Permanent Supportive Housing Program.

Ages Served: All

Office Phone: 504-568-3130

Office Fax: 504-568-3134

Website: www.mhsdla.org

Location: Metropolitan Human Services District
400 Poydras Street, Ste. 1800
New Orleans, LA 70130

Hours: 8:00am-4:30pm

Email: mhsd-helpdesk@la.gov

24 Hour Mental Health Hotlines:

Post Traumatic Stress Disorder: 1-877-504-7873

Suicide Prevention Lifeline: 1-800-273-8255

Cope Line: 211

Youth Crisis Line: 1-800-442-4673

Addiction Helpline: 1-800-622-4357

Alcoholics Anonymous: 504-779-1178

7. PLAQUEMINES PARISH COMMUNITY ACTION AGENCY

Services Provided: Provides commodity foods such as: can meats, can vegetables, dairy, and grain products from the U.S. Department of Agriculture through the Temporary Emergency Food Assistance Program. Through the Low-Income Home Energy Assistance Programs, provides help in the payment of a portion of the light or gas bill in low-income households. Provides utility, rent and mortgage assistance to eligible residents. CAA Public Transportation provides daily transportation Monday through Friday (24 hr reservation is required to assure available seating). Through Housing Plus Homelessness Prevention Assistance, provides utility and rental assistance to those who are presently homeless or those at risk of homelessness within 30 days. Partners with Second Harvest to distribute nutritionally balanced food boxes to individuals and families in temporary crisis.



Ages Served: All

Office Phone: 504-392-9567

Office Fax: 504-394-2380

Website: www.plaqueminesparish.com/departments.php#departments_30

Location: 479 F. Edward Hebert Blvd.

Post Office Box 399

Belle Chasse, LA 70037

Hours: Monday-Friday, 8:00am-4:30pm

Pantry Hours: Monday-Friday, 9:00am-3:30pm

Primary Contact: Othella W. Hughes
Superintendent
ppcaa@bellsouth.net
504-392-9567

8. PLAQUEMINES PARISH SCHOOL BOARD - Founded in 1910

Services Provided: Provides screening and referral of students with emotional difficulties based upon self report, teacher report and/or parent report. Also provides the coordination of group therapy formed at each school based upon screening. Provides referrals to public and private agencies for more intense needs if needed based upon the mental health worker assessment and provides a follow up with agency and the school counselor. *No appointment necessary*

Ages Served: 3-21

Office Phone: 504-392-4970

Office Fax: 504-398-9990

Website: www.ppsb.org

Location: 1484 Woodland Highway

Belle Chasse, LA 70037

Hours: 8:00am-4:00pm

Primary Contact: Stewart Stanley
Director of Special Education
sstanley@ppsb.org
504-398-0868
fax: 504-398-0844



9. REACH NOLA

Services Provided: An innovative, sustainable effort to bring together grassroots community members, non-profits, service providers, faith-based organizations, the academic community and funders to address the New Orleans mental health crisis since the Katrina disaster. Provides culturally-appropriate and evidence-based services for stress, depression, and post-traumatic stress disorder. The Health and Resilience Centers will be able to offer screenings, referral for services, stress management support, and access to clinical and resilience services for community members who otherwise would not access needed services.

Ages Served: All

Office Phone: 504-342-2940

Office Fax: 504-342-2508

Website: www.reachnola.org

Location: 1300 ½ Esplanade Ave
New Orleans, LA 70116

Primary Contact: Mariel Boyarsky
Community Health Outreach Fellow
mariel@reachnola.org
504-342-2940

10. ST. BERNARD BATTERED WOMEN'S PROGRAM, INC.

Services Provided: Provides shelter including transportation as needed, food, clothing, personal care items etc, group and individual counseling, legal assistance (including Temporary Restraining Orders) for domestic violence victims. Also provides referrals to appropriate agencies for services and additional resources available, if needed, as well as referrals for legal representation.

Ages Served: All

Office Phone: 504-277-3177 (24/7 Hotline)
504-275-6336 (Plaquemines)

Office Fax: 504-279-9377

Hours: 24 hours, 7 days a week

Website: www.deanobwp.org



Mailing Address: P.O. Box 7, Arabi, LA 70032

Primary Contact: Gail Gowland

Executive Director

504-275-6336

11. UNITED WAY

Services Provided: Operating Neighbors Helping Neighbors with Second Harvest food bank, Partnering with Catholic Charities of New Orleans, providing an information hotline to social services in the Southeastern Louisiana region at 2-1-1, and organizing volunteer efforts

Ages Served: All

Office Phone: 504-822-5540

Office Email: info@unitedwaynola.org

Office Fax: 504-821-4378

Website: www.unitedwaynola.org

Location: 2515 Canal Street

New Orleans, LA 70119

Hours: 8:30am-4:00pm CST

***See Catholic Charities, Second Harvest, and Plaquemines Parish Community Action Agency for information regarding Primary Contacts and Distribution Locations and Hours.**



FOOD ASSISTANCE

1. CRESCENT CITY WIC SERVICES

(Women, Infants, and Children Services)

Services Provided: A Special Supplemental Nutrition Program for pregnant, breastfeeding, and postpartum women, infants, and children (under 5 years old). Provides nutritious foods, nutrition information, and referrals to other health and social services. Foods provided may include: infant formula and cereal, adult cereals low in sugar and high in iron, milk (and lactose-reduced milk), cheese, juice, eggs, peanut butter or dried beans/peas, carrots and canned tuna.

***Must Bring the following to appointments: Person(s) applying for WIC, Immunization Records, Proof of Identification, Proof of Address and Proof of Income.**

Ages Served: See above description.

Office Phone: 504-247-0592

Office Fax: 504-391-3679

Location: (See Distribution Locations)

Primary Contact: Mary Schultheis
Director
504-247-0592

Distribution Locations (Contact Mary Schultheis for any questions regarding locations):

Belle Chasse, LA (Tuesdays and Thursdays)
Plaquemines Parish Health Department
3706 Main Street
Belle Chasse, LA 70037

Boothville, LA
District 9 Council Office
112 Gille Lane
Boothville, LA 70038

Davant, LA (3rd Friday each Month)
Davant Community Center
15535 Highway 15
Davant, LA 70046



Gretna, LA

429 Wall Blvd
Gretna, LA 70056

Port Sulphur, LA (1st Friday each Month)

Plaquemines Medical Center
26851 Highway 23
Port Sulphur, LA 70083

2. PLAQUEMINES PARISH COMMUNITY ACTION AGENCY

(See Social Services)

3. SECOND HARVEST

Services Provided: Agencies provide nutritious food and fresh produce to children and seniors and distribute emergency food boxes to working families dealing with crisis and serve hot meals to the homeless.

Ages Served: All

Office Phone: 504-734-1322

Office Fax: 504-733-8336

Website: www.no-hunger.org

Hours: Monday-Friday, 8:00am-4:00pm

Primary Contact: (See Distribution Locations)

Distribution Locations:

Empire, LA

Pilgrim Rest
33800 John Riley Road
Empire, LA 70041
Contact: Betty Riley or Lydia Mitchell
504-394-1123
Hours: Thursdays, 12:30pm-5:00pm

Belle Chasse, LA

Plaquemines Parish Community Action
479 F. Edward Hebert Blvd
Belle Chasse, LA 70037
Contact: Othella Hughes
504-297-5404
Hours: Monday-Friday, 9:00am-3:00pm



Port Sulphur, LA

Greater Macedonia Baptist

Contact: Deidre Davis

504-912-9137

Hours: Thurs, 4:00pm-6:00pm, Sat, 10:00am-12:00pm

4. SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

(SNAP - formerly Food Stamps)

Services Provided: Formerly known as Food Stamps, provides longer-term food assistance by way of an Electronic Benefits Card (EBT) that recipients can use to purchase foods for the household to eat, such as breads and cereals; fruits and vegetables; meats, fish and poultry; and dairy products. Recipients can also purchase seeds and plants which produce food for the household to eat. In some areas, restaurants can be authorized to accept regular SNAP benefits from qualified homeless, elderly, or disabled people in exchange for low cost meals. You can apply for an application at the website listed below.

Ages Served: All

Office Phone: 1-888-524-3578 (State Information/Hotline)

1-800-524-3578 (Questions regarding how and where to apply)

Website:

www.dss.la.gov/index.cfm?md=pagebuilder&tmp=home&nid=34&pnid=7&pid=93&catid=0

Primary Contact: Mr. Caesar **Other Contact:** Ms Williams
Assistant Parish Manager Parish Manager
504-361-6851 504-361-6104

Registration Locations (Monday-Friday, 9:00am-2:00pm):

Belle Chasse, LA

Louisiana Workforce Commission

1112 Engineers Road

Belle Chasse, LA 70037

504-392-5803

Boothville, LA

Venice Boat Harbor

41093 Highway 23

Boothville, LA



Port Sulphur, LA

St Patrick's Catholic Church (Mobile Unit)
28698 Hwy 23
Port Sulphur, LA 70083

Point a la Hache, LA

Plaquemines Parish District 1 Council Office
1553 Hwy 15
Point a la Hache, LA



HEALTH SERVICES

1. DHH LOUISIANA SPIRIT COASTAL RECOVERY COUNSELING PROGRAM

Services Provided: Provides crisis counseling and stress management programs for individuals, families and groups most affected by the recent oil spill 24 hours a day. The program is designed to provide short-term interventions and help individuals return to their pre-disaster levels of functioning. It is a program unit within the Louisiana Department of Health and Hospitals-Office of Mental Health.

Ages Served: All

Crisis Counselor Hotline: 1-866-310-7977

Website: www.dhh.louisiana.gov/offices/?ID=231

Hours: 24 hours, 7 days a week

2. PLAQUEMINES PARISH GOVERNMENT-HEALTH DEPARTMENT

Services Provided: Provides environmental health services including health information, education, inspection, regulation to retail food establishments, wastewater producers, disease vector etc. Many local vendors are providing food to responders of the oil disaster. The environmental health section is responsible for ensuring that each establishment conforms to regulations of the State Sanitary Code. No appointment needed. Also works closely with the Plaquemines C.A.R.E. Center and Plaquemines Medical Center by referring people in need of their services.

Ages Served: All

Office Phone: 504- 394-3510

Office Fax: 504-393-0437

Website: www.plaqueminesparish.com/departments.php#departments_92

Location: 3706 Main Street

Belle Chasse, LA 70037

Hours: Monday-Friday, 8:00am-4:30pm

Primary Contact: Raymund Ferrer, Superintendent
504-394-3510 or 504-393-0437





EMPLOYMENT SERVICES AND SMALL BUSINESS ASSISTANCE

1. BP VESSEL OF OPPORTUNITY

Services Provided: As part of the effort, independent vessel owners throughout the Gulf Coast are contracting their boats into a variety of oil recovery activities, including towing and deploying "booms" (floating barriers designed to contain, deflect, or hold back oil floating on the water's surface), supporting skimming operations, supporting burn-off operations, finding and recovering tar balls and transporting general supplies and personnel. Need name of the vessel and its characteristics (dimensions such as length, draft, horsepower, etc.), and owner name. To qualify for the program, operators need to meet several key requirements, including captain and crew attending a four hour training session, vessels passing a dockside examination by the U.S. Coast Guard, and meeting crewing requirements based on the size of the vessel provided. Eligible vessels will be compensated when activated into operational service. New contracts will be targeted based on operational and geographic needs.

Ages Served: All

Office Phone: 1-866-279-7983

Website: www.bp.com/genericarticle.do?categoryId=9033656&contentId=7062004

Hours: 6:00am-10:00pm

Email: HorizonSupport@OEGLLC.com

2. DEPARTMENT OF LABOR (DOL)

Services Provided: Has announced a total of \$27 million in National Emergency Grant awards to four key states to assist workers along the Gulf Coast who have been displaced as a result of the ongoing Deepwater Horizon oil spill. The states are Alabama, Florida, Louisiana and Mississippi. The resources are being provided to the states to increase their capacity to help workers now while they seek reimbursement from BP for the costs associated with retraining and re-employment assistance. Services funded by the grant money may include skills assessment, basic



skills training, individual career counseling and occupational skills training. To find out more go to:
www.osha.gov/pls/oshaweb/owadisp.show_document?p_table=NEWS_RELEASES&p_id=17922

Ages Served: All

Employment and Training Administration: 877-872-5627
877-889-5627

www.careeronestop.org

Website: www.doleta.gov

Hours: Monday-Friday, 8:00am-8:00pm EST

3. LOUISIANA SMALL BUSINESS DEVELOPMENT CENTER

Services Provided: Partnered with the U.S. Small Business Association (SBA) and Louisiana Economic Development (LED), provides Business Recovery Centers across Southeast Louisiana. Provides valuable assistance to small business owners economically affected by the Deepwater BP Oil Spill. LSBDC business consultants will be on hand to provide one-on-one guidance and support to small businesses engaged in shrimping, crabbing, oyster fishing, and other businesses impacted.

Ages Served: All

Office Phone: 504-831-3730

Office Fax: 504-392-2456

Website: www.lsbdc.org

Email: lsbdc.gnor@lsbdc.org

Business Recovery Centers:

Port Sulphur, LA (M-F, 9:00am-5:00pm)

St Patrick's Church

Family Life Center

28698 Highway 23

Port Sulphur, LA 70083

Belle Chasse, LA (M-F, 9:00am-5:00pm)

Southeast Louisiana Fisheries Assistance Center &

Business Recovery Center at Seedco Financial

212 Avenue G

Belle Chasse, LA 70037

504-392-2455



4. THE LOUISIANA STATE BAR ASSOCIATION (LSBA) AND THE LOUISIANA CIVIL JUSTICE CENTER (LCJC)

Services Provided: In a joint effort between the Louisiana State Bar Association and the Louisiana Civil Justice Center, a free consumer assistance hotline has been established for victims of the BP Deepwater Horizon Oil Spill. The hotline assists callers seeking lawyer referrals, general legal information, details about what lawyers can and cannot do to promote their services, and what steps to take if confronted with unethical solicitation by an attorney. Assistance is also available to Spanish speaking callers. For more information go to:

www.lsba.org/2007Documents/PressReleases/OilSpillResponse.pdf

Ages Served: All

Office Phone: 504-355-0970 (LCJC's Hotline)

800-310-7029 (LCJC's Hotline)

800-326-8022 (For unethical or illegal solicitation complaints)

Website: www.lsba.org

Hours: Monday-Thursday, 10:00am-5:00pm

5. LOUISIANA WORKFORCE COMMISSION

Services Provided: Provides job assistance services for workers and employers including Oil Spill jobs.

Ages Served: All

Office Phone: 504-392-5803

Office Fax: 504-392-5970

Website: www.voshost.com

www.laworks.net (List of jobs)

Location: Plaquemines Career Solutions Center

1112 Engineers Road, Room 19

Belle Chasse, LA 70037

504-392-5803

Hours: 8:00am-5:00pm

Primary Contact: Linda Galloway

Site Coordinator

wia_center@hotmail.com

504-382-5803



6. SMALL BUSINESS ADMINISTRATION
(See Financial Assistance)

ENVIRONMENTAL ASSISTANCE

1. LOUISIANA STATE UNIVERSITY AGRICULTURAL CENTER

Services Provided: With 20 field-based research stations and extension offices in all 64 parishes, the LSU AgCenter is uniquely positioned to develop, apply and deploy unbiased, research-based technologies and solutions to the Deepwater Horizon oil spill incident. Provides help in the monitoring of seafood and analysis to determine contaminant profiles and concentrations and provides education on the different levels of contamination in different classes of seafood as well as the best handling and processing practices for contaminated seafood. In terms of effects on industries centered in the Gulf, the center can also 1) make preliminary impact analysis on marine fisheries, agriculture, tourism, ports and waterways, petroleum, and charter boat industries, 2) Utilize MarketMaker™ to communicate price and quantity information between producers and consumers, 3) Update fisheries and seafood websites with latest economic information and 4) Provide economic information to media. In terms of effects on vegetation of the coast line, the center can 1) Survey impacted coastline for impacts on wetlands plants species and 2) Recommend targeted strategies for remediation and reestablishment of affected marsh and beach areas.

Ages Served: All

Office Phone: 504- 433-3664

Office Fax: 504-392-2448

Website: www.lsuagcenter.com

Location: 479 F. Edward Hebert Blvd., Suite 201
Belle Chasse, LA 70037 (Plaquemines Parish Office)

Hours: 8:00am-4:30pm

Primary Contact: Jenny Simpson
Administrative Coordinator
jsimpson@agcenter.lsu.edu
(504) 433-3664



2. NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Services Provided: As the nation’s leading scientific resource for oil spills, NOAA has been on the scene of the BP spill from the start, providing coordinated scientific weather and biological response services to federal, state and local organizations. We have mobilized experts from across the agency to help contain the spreading oil spill and protect the Gulf of Mexico’s many marine mammals, sea turtles, fish, shellfish and other endangered marine life. NOAA spill specialists are advising the U.S. Coast Guard on cleanup options as well as advising all affected federal, state and local partners on sensitive marine resources at risk in this area of the Gulf of Mexico.

Ages Served: All

Office Phone: 301-713-4248

Fisheries Services: 727-824-5301

To Report Oil on Land: 866-448-5816

To Report Oiled or Injured Wildlife: 866-557-1401

Email: orr.webmaster@noaa.gov

Office Fax: 301-713-4389

Website: www.noaa.gov

Location: Office of Response and Restoration
1305 East-West Highway
Silver Spring, Maryland 20910

3. NATIONAL WILDLIFE FEDERATION

Services Provided: Has been on the front lines responding to the wildlife crisis unfolding in the Gulf since the BP oil spill started. Their Louisiana-based staff—already working on existing Coastal Louisiana restoration efforts before the spill—was deployed to help with the initial response. They have been joined by national staff, affiliates in the region and a growing network of volunteers. They are expanding the search and search rescue, raising awareness about the Oil Spill’s impact and speaking up on behalf of the wildlife.

Office Phone: 1-800-822-9919

Website: www.nwf.org/Oil-Spill/On-the-Ground.aspx



To donate:

www.online.nwf.org/site/Donation2?df_id=16706&16706.donation=form1

To volunteer:

www.nwf.org/Oil-Spill/Surveillance-Network.aspx

Location: National Wildlife Federation

11100 Wildlife Center Drive

Reston, VA 20190

Hours: Monday-Friday, 8:00am-8:00pm EST



VOLUNTEER AND DONATION OPPORTUNITIES

1. THE AMERICAN RED CROSS

(See Social Services)

2. CATHOLIC CHARITIES

(See Social Services)

3. COALITION TO RESTORE COASTAL LOUISIANA

Services Provided: A non-profit advocacy organization whose mission is the protection and restoration of a sustainable coastal Louisiana. You can register to volunteer at the website listed below.

Contact: 888-522-6278

Website: www.crcl.org

4. COMMITTEE FOR PLAQUEMINES RECOVERY (CPR)

Services Provided: As the long-term recovery committee in Plaquemines Parish, CPR will be coordinating the unmet needs assistance for individuals affected by the recent oil spill in Plaquemines Parish. These needs may include financial assistance with mortgages, rent, utilities, and other debts during these uncertain times. CPR members will also provide disaster counseling for individuals and families. As a local non-profit, they are aware of the immediate and long-term impact this disaster will have on the community. CPR provides a modern method of comprehensive solutions for families that disaster and social service needs.

Contact: 504-564-0309

Website: www.cprrebuilds.org

Email Address: volunteer@cprrebuilds.org

Mailing Address: Committee for Plaquemines Recovery

P.O. Box 7171

Belle Chasse, LA 70037



5. COURT APPOINTED SPECIAL ADVOCATES (CASA)

Services Provided: The mission of the National Court Appointed Special Advocate (CASA) Association, together with its state and local members, is to support and promote court-appointed volunteer advocacy for abused and neglected children so that they can thrive in safe, permanent homes.

6. DEEPWATER HORIZON INCIDENT JOINT INFORMATION CENTER

Services Provided: Up to date information regarding the Oil Spill response. Forms and information for volunteering, submitting a potential resolution, or offering equipment and services.

Contact: 985-902-5231
985-902-5240

Volunteer Inquiry: 1-866-448-5816

Website: www.deepwaterhorizonresponse.com

7. THE GREATER NEW ORLEANS FOUNDATION

Services Provided: Opened up the Gulf Coast Oil Spill Fund, which will benefit communities most affected by the oil spill in Plaquemines, St. Bernard, and lower Jefferson parishes. Donations can be made through the website listed below.

Contact: Josephine Everly

Phone: 504-598-4663

Email: Josephine@gnof.org

Website: www.gnof.org/gulf-coast-oil-spill-fund/disaster-on-the-gulf-coast

8. THE GULF COAST FUND (ROCKEFELLER PHILANTHROPY ADVISORS)

Services Provided: Visit the website listed below to make a donation to the Gulf Coast Fund BP Oil Drilling Disaster Emergency Response Fund.

Office Phone: 212-812-4361

Office Fax: 212-812-4335

Website: www.gulfcoastfund.org

9. GULF RESTORATION NETWORK

Services Provided: The Gulf Restoration Network is committed to uniting and empowering people to protect and restore the natural resources of the Gulf Region for future generations. Visit the website listed below to see the network's efforts in recovery from the Oil Spill, and to find out about volunteer and donation opportunities.

Office Phone: 504-525-1528

Office Fax: 504-525-0833

Website: www.healthygulf.org/blog/bp-s-oil-drilling-disaster-in-the-gulf-of-mexico

Location: 338 Baronne Street, Suite 200
New Orleans, LA 70112

Mailing Address: P.O. Box 2245
New Orleans, LA 70112

10. HANDS-ON NEW ORLEANS

Services Provided: Visit the website listed below to find out the many opportunities to volunteer, become a volunteer leader, donate and much more.

Website: www.handsonneworleans.org

11. THE LOUISIANA ASSOCIATION OF NONPROFIT ORGANIZATIONS (LANO)

Services Provided: In responding to the Deepwater Horizon rig accident and resulting oil spill, the nonprofit sector demonstrates its ability to deliver essential services, advocate for improvement, and shape public policy.

Office Phone: 504-309-2081

Office Fax: 504-309-2090

Website: www.lano.org

Location: 1824 Oretha Castle Haley Blvd
New Orleans, LA 70113



Primary Contact: Elisabeth Gehl
Director of Governmental Relations
elisabethgehl@lano.org
504-309-2081 x317
Email: info-nola@lano.org

12. LOUISIANA DEPARTMENT OF SOCIAL SERVICES

(See Social Services)

13. THE LOUISIANA WORKFORCE COMMISSION

(See Employment and Small Business Assistance)

14. SAVE OUR GULF

Services Provided: The Gulf Waterkeepers are our first line of defense against the BP oil disaster. Their incredible knowledge of the marshes, wetlands, beaches and inner-coastal waters make them invaluable first responders. Their commitment makes them critical and effective community leaders. Their wealth of scientific, legal and political expertise provides answers to the questions we have about our environment. Their dedication to a full recovery of the Gulf is unmatched. Visit the website listed below to help donate to the cause.

Website: www.saveourgulf.org

15. SECOND HARVEST

(See Food Assistance)

16. THE SIERRA CLUB

Services Provided: Provides opportunities to register to volunteer for Oil Spill clean-up activities, donate to the Sierra Club to help in recovery efforts and to continue to fight for a clean-energy future, host or attend a BP Disaster House Party, join the Eco Rescue and Recovery team on the activist network, ask President Obama to halt all proposals for more



offshore drilling, and host or attend a Clean It Up visibility event at a BP station in your community.

Website:

www.action.sierraclub.org/site/PageServer?pagename=20100429VolunteerGulfCoastOilSpill&autologin=true

17. UNITED WAY

(See Social Services)

18. VOLUNTEER LOUISIANA

Services Provided: The Louisiana Serve Commission is helping mobilize and train volunteers in response to the Oil Spill in the Gulf of Mexico. An aggressive cleanup operation is under way to secure the source of the spill, recover the spilled oil, and protect environmentally sensitive sites. To register to receive updates on information on any volunteer opportunities as they are identified, sign up at www.volunteerlouisiana.gov or dial the numbers listed below. Possible roles may include: shoreline monitor, donations management, food bank sorting and packing, case management, wildlife marker/sitter, facility and site maintenance, transportation assistant, administrative and support, Pre-impact beach cleanup, positions at the command post or volunteer reception center, and light construction.

Phone (In state): 2-1-1

Phone (Out of State): 800-755-5175

Email: laserve@crt.state.la.us

Website: www.volunteerlouisiana.gov/help-in-disaster/response-recovery-efforts





DISTRIBUTION AND SOLUTIONS CENTERS

* The following centers provide various service opportunities. Refer to index to identify page numbers that indicate specific assistance that can be found at each location.

1. BELLE CHASSE, LA

Plaquemines Career Solutions Center

1112 Engineers Road, Room 19
Belle Chasse, LA 70037
504-392-5803

Plaquemines Parish Community Action

479 F. Edward Hebert Blvd
Belle Chasse, LA 70037
504-297-5404 (Othella Hughes)

Plaquemines Parish Health Department

3706 Main Street
Belle Chasse, LA 70037
504-297-5402 or 504-394-3510

Southeast Louisiana Fisheries Assistance Center

212 Avenue G
Belle Chasse, LA 70037
(near the Belle Chasse Ferry)
504-392-2455

2. DAVANT, LA

Davant Community Center

15535 Highway 15
Davant, LA 70046



3. EMPIRE, LA

Pilgrim Rest

33800 John Riley Road
Empire, LA 70041
504-394-1123 (Betty Riley)

4. NEW ORLEANS, LA

Mary, Queen of Vietnam Community Development Corporation

4626 Alcee Fortier Blvd.
New Orleans, LA
Phone: 504-255-9170

5. POINT A LA HACHE, LA

Plaquemines Parish District 1 Council Office

1553 Highway 15
Point a la Hache, LA
Services Available: Food Assistance

St Thomas Catholic Church

17605 Highway 15
Point a la Hache, LA

6. PORT SULPHUR, LA

Greater Macedonia Baptist

504-912-9137 (Deidre Davis)

Plaquemines Medical Center

26851 Highway 23
Port Sulphur, LA 70083
504-564-3344



St Patrick's Church Family Life Center
28698 Highway 23
Port Sulphur, LA 70083

7. VENICE, LA

Venice Boat Harbor Office
Tiger Pass Road
Venice, LA 70091





INFORMATION AND UPDATES ON GULF OIL SPILL AND ITS EFFECTS

1. **www.sero.nmfs.noaa.gov**

Information regarding daily updates on fishing closures.

2. **www.emergency.louisiana.gov**

State's online resource for information about our response to the oil spill, general information for the public and updates for the media.

3. **www.gulfseagrant.tamu.edu/oilspill/index.htm**

Provides visitors with access to a wealth of data concerning the Oil Spill. Website content will be continually updated, and visitors should check back often for new and revised information.

4. **www.whitehouse.gov/deepwater-bp-oil-spill**

General information regarding the oil spill.

5. **www.epa.gov/bpspill**

Information regarding validated environmental air and water sampling results.

6. **www.fws.gov/home/dhoilspill**

Information regarding Fish and Wildlife Service updates about response along the Gulf Coast and the status of national wildlife refuges.

Can also visit www.wlf.louisiana.gov/oilspill or call 225-756-5100

7. **www.louisianaseafoodnews.com**

Breaking news and important industry information about Louisiana Seafood as it pertains to the Gulf of Mexico Oil Leak.

Can also call 504-286-8736

8. **www.nps.gov/aboutus/oil-spill-response.htm**

Information regarding National Park Service updates about potential park closures, resources at risk, and NPS actions to protect vital park space and wildlife.

9. **www.RestoreTheGulf.gov**

Information regarding the response effort.





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**PLAQUEMINES COMMUNITY
FOUNDATION**